

The ASP Approach to Classroom Management

Saving Time and Money Using R25i



Inside

The University of North Carolina at Pembroke

Pembroke, North Carolina

Product:

R25i® Hosted Scheduling System,
R25® WebViewer



Number of Events:

No statistics available, as scheduling is currently decentralized (R25i will provide!)

Why R25i?

“R25i is a lifesaver. For the time being, we can’t afford the learning curve to do the full implementation ourselves.”

—Sara Brackin, Registrar

The Savings:

“It’s a lot cheaper for me right now to arrange for our own personal support and let you all take care of the technical details.” —Sara Brackin

Challenge

“We find ourselves stretching our seams, experiencing such a radical growth spurt. Our funding and our resources have not caught up with our needs.” Earlier this year, Sara was given the go-ahead to find a software vendor that could provide expert and responsive IT support in addition to the centralized database, the Web access for event requests and workflow, and the reporting capabilities that Pembroke will need to pursue plans for the future. Sara had already had her eye on *CollegeNET*® for a couple of years and, because of her significant time and resource constraints, she chose R25i. “It’s a lot cheaper for me right now to arrange for our own personal support and let you all take care of the technical details,” she told CollegeNET staff members during a June, 2003 visit to Portland, Oregon for training.

The university is busily working on building renovation, but how much more will be needed is still unclear. “We’re in a bind for the Fall, with the largest freshman class we’ve ever had coming in. We’re still not absolutely sure that we have enough space.”

Solution

For UNC Pembroke, “R25i is a lifesaver. For the time being, we can’t afford the learning curve to do the full implementation ourselves. We’ll very likely switch to R25 later, but R25i is a great service that



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Profile

The University of North Carolina at Pembroke is the fastest growing public institution in North Carolina. “We’ve increased enrollment 46 per cent in the past five years,” says Registrar Sara Brackin. Couple these demands with the varying schedules of departments that request eight-week classes here, 10-week classes there, and six-week sessions for yet another, and the challenges mount. “It’s interesting,” says Sara Brackin with quiet understatement.



gives us just what we need until we can get back on our feet and can house the data ourselves. And," she adds emphatically, "the cost is reasonable." With R25i, Pembroke's R25 software and data will all be housed on a CollegeNET server. All installation, database management, and other technical issues will be handled by the CollegeNET *Series25*® Support staff.

A database analyst before she was a university registrar, Sara Brackin has the advantage of understanding the efficient, clean design of the R25 relational database and how it will support her school's data. She has undertaken an aggressive schedule of one month to get her office up and running with R25i. It's a challenge, but she knows it's what has to be done and appears confident that it can be done. She is planning to switch her Fall

schedule over to R25i from her student information system, and is counting on R25i to supply the information she needs to report on space utilization to the university's General Administration Office. Her R25i reports will furnish data on room utilization by non-academic events, in addition to class usage.

Eventually, Pembroke will move to campus-wide scheduling but Sara is taking care of the academic side first—the heart of the university, its premier reason for being. She's clearly pleased to have CollegeNET and R25i to help her through the growing pains.

Benefits of R25i

- Savings in time, money, and anxiety pangs!
- Powerful reporting that allows accurate tracking of space utilization, to enable assessment of current space needs and projections for the future.
- All IT support provided by CollegeNET.
- Fast, courteous Customer Support. When Sara ran into a problem recently, she called CollegeNET. "It took about 30 minutes and I was up and running. I'm really impressed with that....Great support!"

Want to know more?

To discuss your challenges in the areas of class and special event management and the ways your scheduling offices might save time and money, and improve efficiency, call 503.973.5200 or email sales@collegenet.com.

